

Terms & Conditions for WireOn

Last updated: February 28, 2026

These Terms & Conditions (“**Terms**”) govern access to and use of the WireOn website(s), platform, and related services (collectively, the “**Services**”). By accessing or using the Services, you agree to these Terms.

Company: WireOn Technologies LLC, a Wyoming limited liability company (“**WireOn**,” “we,” “us,” “our”)

Address: 1309 Coffeen Avenue STE 1200, Sheridan, WY 82801

Support: support@wireon.com

If you do not agree to these Terms, do not use the Services.

1) Platform Overview (Marketplace / Intermediary)

WireOn operates a marketplace that facilitates connections between customers seeking inspections (“**Customers**”) and inspection professionals (“**Inspectors**”). WireOn is **not** an inspection company and does **not** perform inspections.

No guarantees. WireOn does not guarantee:

- any number of leads, jobs, bookings, or revenue for Inspectors;
- lead quality, conversion rates, or job success;
- that an Inspector will accept a job or be available for any Customer request;
- any specific business outcome for any user.

After a connection is made, Inspectors and Customers interact and transact independently, subject to these Terms and any additional agreements between them.

2) Eligibility

You must be at least **18 years old** to use the Services.

You represent that:

- you have the legal capacity to enter into these Terms; and
- you will use the Services in compliance with applicable laws.

Inspectors represent and warrant that they:

- are legally permitted to provide inspection services in the jurisdictions where they operate;
- will accurately represent their qualifications, licensing, certifications, and scope of services; and
- will comply with all applicable federal, state, and local laws, rules, and professional standards.

WireOn currently offers Services intended for use **only in the United States**.

3) Accounts and Security

To use certain features, you may need to create an account. You agree to:

- provide accurate and complete information;
- keep your account information up to date;
- maintain the confidentiality of your login credentials; and
- notify us promptly of unauthorized use of your account.

You are responsible for all activity that occurs under your account.

4) Inspector Services and Responsibilities

As an Inspector, you may use WireOn to receive leads and manage workflows such as messaging, scheduling, reports, invoices, and payments (where available).

You are solely responsible for:

- responding to leads and communicating with Customers;
- performing inspections and delivering work products (including reports);
- determining pricing, scope, and scheduling;
- ensuring compliance with all laws, licensing, insurance, and safety requirements;
- the accuracy and quality of your services, reports, and deliverables; and
- handling disputes directly with Customers (subject to Section 12 and Section 13).

WireOn may provide tools to help you manage your business, but WireOn does not supervise, direct, or control how you perform inspection services.

5) Customer Responsibilities

As a Customer, you may request inspections and communicate with Inspectors through the Services. You agree to:

- provide accurate job/request information;
- pay applicable fees for services you request and authorize through the Services (if offered);
- communicate respectfully and lawfully with Inspectors; and
- comply with applicable laws and any reasonable safety/access requirements for inspections.

WireOn does not endorse or guarantee any Inspector's services, availability, results, or qualifications.

6) Payments, Fees, and Payouts (Stripe)

A) Payment processing via Stripe

Payments made through the Services are processed by **Stripe** (or Stripe's affiliates) as a third-party payment processor ("**Stripe**"). When you pay or receive payouts through the Services, you may be required to agree to Stripe's terms and provide information directly to Stripe.

WireOn does not store full payment card numbers. We generally receive only limited transaction details (such as payment status, timestamps, and identifiers) needed to:

- operate the Services,
- provide receipts and records,
- prevent fraud, and
- support users.

B) Inspector payouts and fees

Inspectors may receive payouts for completed jobs, net of applicable:

- platform fees,
- Stripe processing fees,
- subscriptions (if applicable), and/or
- other fees disclosed in the Services.

C) Taxes

Inspectors are solely responsible for determining and paying any applicable taxes arising from their services, unless WireOn explicitly states otherwise in the Services.

D) Pricing and changes

WireOn may change fees, pricing, or subscription plans from time to time. We will provide notice where required, such as by updating the Services or posting changes.

7) Refunds and Cancellations

WireOn's refund policy is limited.

A) Lead refund (service area mismatch)

If a lead is delivered to an Inspector for a location that is **outside the Inspector's selected service area**, WireOn may, at its discretion:

- credit the lead, or
- refund the applicable lead fee (if any).

B) No other guarantees

Except as stated above or required by law, WireOn does not provide refunds for:

- lead quality, conversion, or "unresponsive" Customers;
- job cancellations between Customers and Inspectors;
- dissatisfaction with inspection services (these disputes are between Customer and Inspector);
- business outcomes or lost opportunity.

If a refund is issued, it may be issued to the original payment method or as a platform credit, at WireOn's discretion, unless prohibited by law.

8) Communications (Email; SMS If Available)

WireOn may send you **service-related emails** (e.g., account notices, lead/job notifications, receipts, security messages). These messages are part of the Services and may be sent even if you opt out of marketing emails.

Where available, WireOn may also support communications by text message (**SMS**) or other channels. If SMS is enabled in the future, additional terms (including consent and opt-out instructions) may apply and will be presented in the Services.

9) Prohibited Conduct

You agree not to:

- provide false, misleading, or fraudulent information;
- impersonate others or misrepresent qualifications, licensing, or identity;
- harass, threaten, spam, or abuse other users;
- use the Services for illegal activities;
- attempt to bypass fees, divert transactions outside the Platform in a deceptive way, or misuse leads;
- scrape, reverse engineer, or interfere with the Services, security, or infrastructure;
- upload malware or attempt unauthorized access;
- infringe intellectual property or privacy rights of others; or
- use the Services in any manner that could damage WireOn's reputation or operations.

WireOn may investigate violations and take action as described in Section 11.

10) Content, Reports, and User Submissions

A) Your content

You may upload or generate content through the Services (including messages, job details, reports, attachments, invoices, etc.) ("**User Content**"). You retain ownership of your User Content, subject to the license below.

B) License to WireOn

You grant WireOn a non-exclusive, worldwide, royalty-free license to host, store, reproduce, transmit, display, and otherwise use User Content **only as necessary to operate, improve, secure, and provide the Services**.

C) Responsibility for User Content

You are responsible for your User Content and represent you have the rights to provide it. WireOn is not responsible for the accuracy or legality of User Content.

11) Intellectual Property

WireOn and its licensors own the Services, including software, design, branding, trademarks, and related intellectual property. Except as expressly permitted, you may not copy, modify, distribute, sell, lease, or create derivative works of the Services.

WireOn grants you a limited, revocable, non-transferable license to use the Services for your internal business purposes (Inspectors) or personal use (Customers), in each case solely as permitted by these Terms.

12) Suspension, Termination, and Enforcement

WireOn may suspend or terminate your access to the Services at any time if:

- you violate these Terms,
- your actions create risk or potential legal exposure,
- we suspect fraud or abuse, or
- required by law.

We may terminate accounts **with or without notice** where permitted. Upon termination, your right to use the Services stops immediately. Certain sections (including limitations of liability, dispute provisions, and IP) survive termination.

13) Disclaimers (No Warranties)

To the fullest extent permitted by law, the Services are provided “**AS IS**” and “**AS AVAILABLE.**” WireOn disclaims all warranties, express or implied, including warranties of merchantability, fitness for a particular purpose, and non-infringement.

WireOn does not warrant that:

- the Services will be uninterrupted, error-free, or secure,
 - leads will meet expectations or result in bookings,
 - any user will perform services satisfactorily, or
 - reports or outcomes will satisfy any specific requirements.
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14) Limitation of Liability

To the fullest extent permitted by law:

- WireOn will not be liable for indirect, incidental, consequential, special, exemplary, or punitive damages, or lost profits/revenue, even if advised of the possibility.
- WireOn is not liable for disputes, damages, injuries, losses, or claims arising from interactions between Inspectors and Customers, or from inspection services performed by Inspectors.

Cap on liability: WireOn's total liability for any claim relating to the Services will not exceed the total fees paid to WireOn by you in the **12 months** prior to the event giving rise to the claim.

Some jurisdictions do not allow certain limitations; in that case, liability is limited to the maximum extent permitted by applicable law.

15) Indemnification

You agree to indemnify and hold harmless WireOn and its affiliates, officers, directors, employees, and agents from and against claims, liabilities, damages, losses, and expenses (including reasonable attorneys' fees) arising out of or related to:

- your use of the Services,
 - your User Content,
 - your violation of these Terms, or
 - your interactions or transactions with other users.
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16) Governing Law and Venue

These Terms are governed by the laws of the State of **Wyoming**, without regard to conflict of laws principles.

You agree that any dispute will be brought exclusively in the state or federal courts located in **Sheridan, Wyoming**, and you consent to personal jurisdiction there.

17) Changes to These Terms

We may update these Terms from time to time. We will update the “Last updated” date. Continued use of the Services after changes become effective constitutes acceptance of the updated Terms.

18) Miscellaneous

- **Severability:** If any provision is found unenforceable, the remaining provisions remain in effect.
 - **Assignment:** You may not assign these Terms without WireOn’s consent. WireOn may assign these Terms as part of a merger, acquisition, or sale.
 - **No waiver:** Failure to enforce any provision is not a waiver.
 - **Force majeure:** WireOn is not liable for delays or failures caused by events beyond reasonable control (e.g., outages, natural disasters, acts of government, internet failures).
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19) Contact

Questions about these Terms: support@wireon.com

WireOn Technologies LLC, 1309 Coffeen Avenue STE 1200, Sheridan, WY 82801